

From: [PSC - Public Information Officer](#)
To: [Glenda Spurling](#)
Subject: your comments in case 2019-00366 - Home Energy Assistance programs
Date: Monday, December 23, 2019 12:26:00 PM

Dear Ms. Spurling:

Thank you for your comments to the Kentucky Public Service Commission regarding the administrative case examining home energy assistance programs.

Your comments will be placed into the case file for the Commission's consideration. That file is available at https://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2019-00366.

Please continue to cite the case number, 2019-00366, in future correspondence to the PSC regarding this matter.

Thank you for your interest.

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RECEIVED
By PSC at 12:37 pm, Dec 23, 2019

-----Original Message-----

From: Glenda Spurling <[REDACTED]>
Sent: Thursday, November 21, 2019 1:09 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case # 2019-00366

LG&E should NOT be allowed to continue to force customers to unwillingly contribute to their Home Energy Assistance Fund; ESPECIALLY when they admit they are essentially "over collecting" as evidenced by their response to Q-7 (3 out of 5 years, funds were not fully expended!). This is alarming and a red flag! What have they done with three years of funds? They should be automatically refunded to the customers they collected from and not be allowed to stockpile money.

LG&E has deep pockets and should spend their time, money, and "energy" trying to get rid of the black eye they gave themselves over the whole Bernheim issue. They could start with this program by making it voluntary; giving more back to the community than always seem to take!

Glenda Spurling

Sent from my iPad

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